



Report of Councillor Matt Golby Cabinet Member for Adult Social Care & Public Health

Date 17th October 2022

ADULT SOCIAL CARE

In October 2020, Adult services implemented a new Target Operating Model which included a new approach to assessing called the three conversations. As the model has now been in place for over 18 months it was felt that a review should be completed. A six week programme of engagement sessions and workshops has since taken place to seek the views of staff, to understand what is working and where improvements could be made. The outcomes of the sessions alongside analysis of the demand across the teams is being collated in a final report to enable next steps to be decided.

The Target Operating Model Review report has been shared. The report summarises the feedback received from staff during the review and provides a number of recommendations. The report has been shared with the Senior Leadership team and staff briefings have been arranged for November to enable the report findings to be communicated back to the workforce. The recommendations will then be used to prioritise actions that need to be taken which will be incorporated into a Service plan.

Adult services were involved in a cross system workshop this month to look at Learning Disability, Mental Health and Autism pathways to understand what is working and where gaps exist. The outputs from the workshops will be fed into the ICS Mental Health and Learning Disability and Autism collaborative to identify next steps.

Work continues with the Integrated Care Board and NHFT Mental Health services to review current joint funding protocols to ensure they remain current, agreed across partners and known by front line staff.

The Integrated Care System work continues to develop at pace. The governance structure supporting the Health & Wellbeing Board is operational and the Outcomes Framework and the Integrated Care Strategy are in the final stages of completion prior to the Integrated Care Partnership in December 2022. The outcomes framework is a key part of the Integrated Care Strategy that sets the key strategic priorities of the ICN. The first pioneer Local Area Partnerships (LAPs) for West Northamptonshire Council have met. Both meetings of the pioneer LAPs were the beginning of some excellent conversations between officers, GPs and local members. I look forward to updating Council further as this work develops.

The preparation for the introduction of CQC regulation for Local Authorities is continuing to progress and monitored by The Assurance and Performance Board that will now oversee quality and assurance across The People Directorate. We still continue to be one of the regional leads for the ADASS work in relation to inspection readiness.

Significant progress has been made towards the implementation of changes relating to social care reform. On Friday, 14th October 2022, West Northamptonshire Council submitted the outcome of the

Fair Cost of Care Exercise and the first draft of our Market Sustainability Plan. The purpose of the Fair Cost of Care exercise was to gather data that helps the authority and DHSC to better understand how much care costs across West Northamptonshire; this is then followed up by our Market Sustainability Plan, which highlights the areas we need to develop for a sustainable care market.

Adult Social Care will also be implementing an Online Financial Assessment Tool, which will mean that completing a financial assessment for care contributions will be even easier for people who access local authority support. This will help us to maximise our income and to ensure that our residents get the best possible support. With the new software, we will also be rolling out a module called Entitled To. This module will allow people to check what state benefits they are entitled to and help them to make an application for additional benefits. This will be a key part of our Debt and Money Advice Project because it will give people the tools to be able to help themselves.

We are currently working on our commissioning strategy for both Home Care and Care Home services. The market, and in particular, enhanced complexity has really changed since we last tendered for care and support services. We are really excited to be working on this as it will help us to drive up our commissioned capacity and improve flow out of hospitals.

Discharge to Assess Services continue to work with health partners to embed the discharge to assess model within all service areas.

Reablement West have now gone live with their new operating model which involved the changing of job descriptions, contracts and rota patterns. This will enable the service to increase the number of people we can support, and the number of direct care hours delivered.

Turn Furlong are continuing to work with NHFT to finalise our integrated health and social care bed-based model, which will increase the number of beds from 33 to 51. We have a provisional go live date of the 1 November 2022.

Phase 2 of our bed-based review is now taking place in relation to Spinneyfields and Thackley Green Specialist Care Centres and a business case is being developed for consultation.

PUBLIC HEALTH

On 1st October, the Public Health team disaggregated into two teams. An element of joint working across both North and West teams will continue for the foreseeable future as the majority of contracts are still commissioned on a countywide footprint. Work has, however, now begun to develop the future structure of the West Public Health team.

Health Protection - In the period of time between March 2020 and September 2022, the Health Protection Team has managed more than 660 outbreaks in settings across West Northamptonshire, of which 50% were in care settings, 20% education, 14% healthcare and the remainder in other settings. This work has included supporting settings through the provision of additional Personal Protection Equipment (PPE). PPE supplies have also been donated to support urgent medical needs in Ukraine.

Since the Public Health Mobile Outreach Programme was set up in May of this year the team has held more than 70 clinics across the West Northants area and delivered more than 2,900 vaccinations. Clinics have been delivered at community sites, and also at events including Diwali, Carnivals and PRIDE. Work is ongoing and Health Protection has been making plans for the forthcoming winter months, updating the Outbreak Management Plan, which details the system response in the event of an outbreak, and reviewing the battle rhythm for meetings and intelligence products. Standard operating procedures have also been produced for some of the highest risks, including Respiratory illnesses (including Covid-19 and Influenza) and Measles.

Health & Wellbeing Board Development Session - Public Health led a Health and Wellbeing Board development session on 12 October, which focussed on addressing health inequalities in respiratory health, considering how the local area partnerships will work together to address this. It was a well attended event and the insights gathered are going to be really useful in informing work on COPD and how the LAPs will work.

Recovery & Wellbeing Programme - The Team are focused on co-ordinating the ongoing Covid19 response and recovery activity across the public health teams and at a system level (WNC & NNC), providing assurance that appropriate plans are in place.

Current key activities include:-

- Project delivery overview and tracking for the Recovery Projects (for example, enhanced health protection activity, Comms)
- Winter surge planning assurance across the system
- Governance and management of the COMF budget on behalf of WNC & NNC
- Oversight of HSF 3 delivery for WNC & NNC in line with recent Executive reports
- Embedding engagement and activity to address the inequalities exposed by the pandemic across PH activity
- Evaluation and Post Implementation Review of the HSF2 scheme

Anchor Institutions Network - We are working on developing a network of anchor institutions in Northamptonshire who are typically organisations that are in a position to influence on the local area because they employ a high number of the population, they procure high value contracts or they own significant assets locally. The network is currently setting the overall mission and commitments but looking to make some immediate progress on collectively tackling issues and accelerating work that is already happening around employment opportunities for care leavers and other vulnerable groups. It is also utilising apprenticeship and volunteering opportunities and supporting businesses to grow and retain staff.

Travellers - A working group is being established to identify needs of the travellers community with departments and organisations from across the integrated care system and take collaborative action to improve the support for the community.

JSNA updates - Work is being undertaken on a JSNA chapter in relation to people with learning disabilities and, separately, on people with autism. This is being co-ordinated and supported through the LDA Pillar.

An all-age Mental Health JSNA is being compiled and takes a life course approach, Perinatal and Infant, Children and Young People, Working Adults and Older people. There will also be a focus on priority groups, linking with other JSNAs for example drug and alcohol, rough sleepers, etc.

Strategic approach to prevention - Our strategic work includes development of an All Age Prevention Strategy for consultation with partners, as part of our work to enable achievement of Living Your Best Life ambitions.

Mental health awareness and training plan - A draft all age mental health awareness and training plan, aimed at increasing understanding of and capacity to support mental health and wellbeing amongst those living and working across the County is being developed. This is being coordinated by the MHLDA Population Health and Prevention Pillar.

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Cabinet Member for Adult Social Care & Public Health